## Citlalie Del Carmen Tello

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## Skills

- Bilingual and Bi-literate in English and Spanish
- Excellent multi-tasker
- Impeccable organizational skills
- Costumer service

## **Experience**

**Target** 

April 2015 – August 2016

- Oversaw employees handling store funds
- Worked with guest services and assisted customers with returns, inquiry, and credit card payments
- Responsible for filling cash registers in the morning or collected earned money when closing the store

In-N-Out June 2016 – Present

- Communicate with customers to accurately place their orders
- Provide quality service through insuring a clean environment and fresh food
- Adapt to customers needs to ensure satisfaction with services

#### **Education**

CSU Monterey Bay, (

Current GPA: 3.2

August 2014 – Present

• TRiO First generation, low income support organization

# Service Learning

- Provided services to elementary schools as a teacher's assistant at Monterey Bay Charter School and at the Dual Language Academy of the Monterey Peninsula.
- Collaborated with classmates to create a website, logos and a commercial for the Center of Community Advocacy (CCA)